















**CONTACT US**

**ORGANIZACIÓN DE ESTADOS  
IBEROAMERICANOS (OEI) - OEI ARGENTINA**

-  <http://www.oei.org.ar>
-  Sandra Rodríguez - srodriguez@oei.org.ar
-  From 8:30AM to 5:30PM
-  Paraguay 1510 C1061ABD  
Buenos Aires, Argentina
-  (+5411) 48130033/34
-  (+5411) 48130033/34 (for emergencies on  
office hours)

**SECRETARY GENERAL MADRID - SPOC**

-  [www.oei.es](http://www.oei.es)
-  Ana Amor - aaalameda@oei.es
-  From 8:30AM to 5:30PM
-  C/ Bravo Murillo, 38  
28015 - Madrid, España
-  (+34) 91 594 43 82
-  (+34) 91 594 43 82 (for emergencies on  
office hours)

**ERIN PARTNER INSTITUTIONS**

<b>Austria</b>	Ministry of Interior
<b>Australia</b>	Department of Immigration and Border Protection
<b>Belgium</b>	Federal Immigration Office
<b>Belgium</b>	Federal Agency for the Reception of Asylum Seekers
<b>Denmark</b>	Ministry of Foreign Affairs
<b>Finland</b>	Finish Immigration Service
<b>France</b>	French Office for Immigration and Integration
<b>Germany</b>	Federal Office for Migration and Refugees
<b>Greece</b>	Ministry of Public Order and Citizen Protection
<b>Italy</b>	Ministry of Interior
<b>Luxembourg</b>	Ministry of European and Foreign Affairs
<b>Malta</b>	Ministry for Home Affairs and National Security
<b>Netherlands</b>	Repatriation and Departure Service
<b>Norway</b>	Norwegian Directorate of Immigration
<b>Romania</b>	General Inspectorate for Immigration
<b>Spain</b>	Integration of Immigrants Migration Board
<b>Sweden</b>	Swedish Migration Agency
<b>Switzerland</b>	State Secretariat for Migration
<b>UK</b>	Home Office - Immigration Enforcement

This leaflet is available in English and Spanish.

**Reintegration  
services for returnees  
to Argentina from ERIN  
partner countries**



This program is co-funded by the  
Asylum, Migration and Integration Fund



AIMF: Migration in Movement



# WHAT WE DO

OEI is the ERIN service provider which provides counseling, referral and/or reintegration services to returnees under the ERIN Program for Argentina. Returnees with Argentinian nationality, who wish to return from any ERIN partner country, can be eligible for receiving a range of **support and measures to facilitate their reintegration process**.

These services can include: offering assistance in the form of providing information, support, advice and referral of returnees to specific programs and institutions once they are back in Argentina. The ultimate goal is to **facilitate and promote the “homecoming” and reintegration process** from a multidimensional point of view.

# WHO WE ARE

**Organization of Iberoamerican States for Education, Science and Culture (OEI)** is an international inter-governmental organization for cooperation among Ibero-American countries in the field of education, science, technology and culture in the context of integral development, democracy and regional integration. Full-fledged Member States and Observer States are all Ibero-American countries. The headquarters of the Secretary General is in Madrid, Spain.

**ERIN (European Reintegration Network)** is an EU-program that aims to provide reintegration assistance to both voluntary and non-voluntary returnees. ERIN is co-funded by the Asylum, Migration and Integration Fund (AMIF) of the European Commission.

# One back in Argentina...

OEI Argentina can provide the following services:

- Counseling before the return trip.
- Airport assistance and airport pick-up.
- Search for housing in emergency cases.
- Support for solving immediate needs.
- Support for carrying out training activities.
- Support in job search.
- Assistance for entrepreneurship of business projects.
- Information about the following services: health system, psychological support, legal support, etc.

A **reintegration plan** will be designed aligned with identified needs and services will be provided after the approval of the respective European Partner Institution.

The geographical coverage of the ERIN services is the whole country. **Returnees from any part of Argentina can be assisted**. OEI has arranged a direct counseling service from Monday to Friday for returnees.

# TARGET GROUP

- Voluntary returnees.
- Non-voluntary returnees.
- (Ex) asylum seekers.
- Elderly persons.
- Unaccompanied minors.
- Vulnerable persons.



**The service can be provided to both voluntary and non-voluntary returnees and they can include** e.g. unaccompanied minors (UAM), families with minors, elderly people, specific cases in need of medical assistance, etc.

# HOW WE DO IT

## Before returning...

Once the return decision to Argentina is taken, contact with OEI can be done prior to return through our **Single Point of Contact (SPOC) located at Madrid** Headquarters in order to address questions, and ease the process, etc. In addition we can organize a Skype conference between the OEI colleagues in Argentina and the returnee if s/he is willing to do so, in order to **start working on his/her reintegration plan** and to facilitate and foster ownership of the process.



# When will we meet?

There are at least three **“face to face” meetings** with the returnee. During the first meeting goals and actions concerning the reintegration plan will be fixed. The second meeting aims at monitoring the process and analyzing new potential needs. The third meeting aims to conduct a reintegration final evaluation.

Eventually, when returnees do not live in the capital city of the country where the OEI Office is located, **meetings can be held by telephone or Skype**, so that no returnee misses the opportunity to receive personal counseling. In addition, with local institutions with whom OEI cooperates, it is possible to coordinate individual meetings.

